



CANCELLATION POLICY

1. Introduction

At The Wedding People, we understand that plans can change. This cancellation policy outlines the terms and conditions under which you can cancel your wedding services and any associated fees.

2. Cancellation by the Client

2.1. Notice Period

- Cancellations made more than 6 months before the wedding date: Full refund of all payments made, minus a **GH¢ 2,000** administrative fee.
- Cancellations made between 6 months to 3 months before the wedding date: Will incur cancellation fees of **GH¢ 5,000** from initial payment made.
- Cancellations made less than 3 months before the wedding date: 50% refund of all payments made.
- Cancellations made less than one month before the wedding date: No refund will be provided.

2.2. Written Notice

All cancellation requests must be submitted in writing to The Wedding People. The date of receipt of the written notice will be considered the official cancellation date.

3. Cancellation by The Wedding People

3.1. Unforeseen Circumstances

In the unlikely event that The Wedding People must cancel the service due to unforeseen circumstances beyond our control (e.g., natural disasters, severe illness), we will provide a full refund of all payments made. We will also assist in finding alternative service providers where possible.

4. Non-Refundable Deposits

All initial deposits made to secure the wedding date are non-refundable, regardless of the cancellation date.

5. Rescheduling

Clients may choose to reschedule their wedding date subject to availability and a rescheduling fee of **GH¢ 3,000**. The new date must be within one year of the original date.

6. Changes to the Policy

The Wedding People reserves the right to amend this cancellation policy at any time. Any changes will be communicated to clients in writing and will not affect existing bookings unless agreed upon by both parties.

7. Contact Information

For any questions or to submit a cancellation request, please contact us at:

- Email: booking@theweddingpeoplegh.com
- Phone: +233 25 662 3520